

Problem

- Many years of technical development of land administration organisation have not lead to improved service delivery, especially to poor people
- Not only technical or human resource problem, maybe also management, financial and costing need attention

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Financial forms

- Government grants
- Fees level for marginal cost or to cover investments
 - · Fees for registration
 - Relation to value of services/cost,
 - User fees, depending on a market for information
 - Annual fees for maintenance
- Transparency means financial system to follow how fees relates to activity costs, including overhead costs
- Taxes, annual taxes and stamp duties (sales taxes)

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Economy model

- Not only costs per unit but also related to activities
- Overhead costs to be distributed on activities
- Set prices for customers and for government grants
- Revenue, to stay within organisation or to be delivered to government treasury

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Management system

- Detailed government control of use of resources
- Goal and result-based management system
 - Annual plans of operation with agreed budget and results for all level of management
 - Budget separated on organisational unit, type of cost and activities
 - Monitoring through indicators

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Costs

- Procedures
- Management
- Organisation
- Technology

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Study

- Kenya
- Zambia'
- Botswana
- Compared to Sweden and Georgia

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Conclusions

- Efficient land administration depends on efficient management and financial systems
- + more independence from government control and more dependence on customer relations
- + more self-financing
- + more transparent cost-control
- = more reasonable pricing
- = simplified procedures
- =improved service delivery
- =pro-poor price policy possible
- =less corruption

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